

## File a Complaint

Thank you for contacting the Minnesota Department of Commerce. Your willingness to bring this matter to the attention of the Department and your patience during the investigation is appreciated.

Please check the list below and choose the complaint type that most closely matches your issue.

*The Department of Commerce's authority is limited to the determination of a regulated entity's compliance with Minnesota law and/or policy provisions, where applicable. Our Department cannot determine who is correct in a factual dispute. That authority rests solely with a court of law.*

- Abstractor
- Annuities
- Appraiser/appraisal Management Company
- Auto Insurance
- Bank
- Bullion Coin
- Collection Agency
- Commercial Insurance
- Consumer Small Loan/Short Term Loan
- Credit Service Organizers
- Credit Union
- Currency Exchange
- Debt Settlement/Management
- Dental Insurance
- Disability Insurance
- Franchise
- Health Insurance

Welcome to the Minnesota Department of Commerce's Consumer Portal. The Consumer Portal is a way for consumers to submit complaints to the Minnesota Department of Commerce in an electronic and secure format.

You will first need to create an account. Once the account is created using an email address and password, you will use that information to login to the Consumer Portal.

After logging in to the Consumer Portal, you can submit your complaint. There are several pages in the process to submit a complaint to give us all of the information that we need to work the case. When your complaint is successfully submitted, the complaint is assigned a "Complaint ID,"